

Shopping Step : 1



The Customer logs into the ticketing site eg. Indian Railways (www.irctc.co.in) and starts planning the trip

The screenshot shows the IRCTC website interface. At the top, it says "INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD. [A Govt. of India Enterprise]". Below this, there is a navigation menu with categories like "Mumbai season ticket", "General", "Book/Cancel Ticket", "Shubh Yatra", and "SBI Railway Card". A welcome message reads "Welcome Mr. PANKAJ RAJURKAR" and "g and SMS booking.". The main content area features a "Plan My Travel and Book Ticket" form. The form has the following fields: "From *" (MUMBAI CENTRAL), "To *" (INDORE JN BG(I)), "Date *" (dropdowns), "Class *" (dropdown), "Ticket Type *" (radio buttons for i-ticket and e-ticket), and a checkbox for "Tatkal". A blue oval highlights the form's title and the "From" field. A red asterisk indicates that the "From" field is mandatory.

1. For normal I-Ticket, booking is permitted at least two clear ca

Shopping Step: 2



Customer enters traveler's details:

- General
- Terms and Conditions
- Cancellation Procedure
- Track Your Ticket
- Pin Codes Covered
- Book/Cancel Ticket**
- Plan my Travel
- Cancel/Re-Print E-Ticket
- Popular Trains **NEW!**
- Popular Stations **NEW!**
- Shubh Yatra**
- Terms and Conditions
- About Shubh Yatra
- Shubh Yatra FAQs
- SBI Railway Card**
- About SBI Railway Credit Card
- SBI Railway Card Special Offers
- Booking History**
- Booked Tickets
- Cancelled Tickets History
- Failed Payments
- User Profile**
- Update Profile
- Change Password

Ticket Reservation

* Mandatory

Train No	2961	Train Name	AVANTIKA EXP
From	MUMBAI CENTRAL(BCT)	To	INDORE JN BG(INDB)
Date	25-May-2006	Class	Sleeper Class(SL)
Boarding Point	MUMBAI CENTRAL(BCT)	Reservation Upto	INDORE JN BG(INDB)
Quota	<input checked="" type="radio"/> General <input type="radio"/> Ladies		

Passenger Details

1 : Select your Travel List
2 : Select Passengers from your Master List

SNo	Name	Age	Sex	Berth Preference	Senior Citizen
1	Pankaj Rajurkar	27	Male	Upper	<input type="checkbox"/>
2			Select	Choose Berth	<input type="checkbox"/>
3			Select	Choose Berth	<input type="checkbox"/>
4			Select	Choose Berth	<input type="checkbox"/>
5			Select	Choose Berth	<input type="checkbox"/>
6			Select	Choose Berth	<input type="checkbox"/>

Consider for Auto Upgradation.

Berth preference does not guarantee allotment of preferred berth type, if you need Assured Lower Berths or Assured Compact Accommodation (in same coach) please select one of the options below :

Shopping Step: 3



Customer checks availability of tickets and proceeds with making payment:

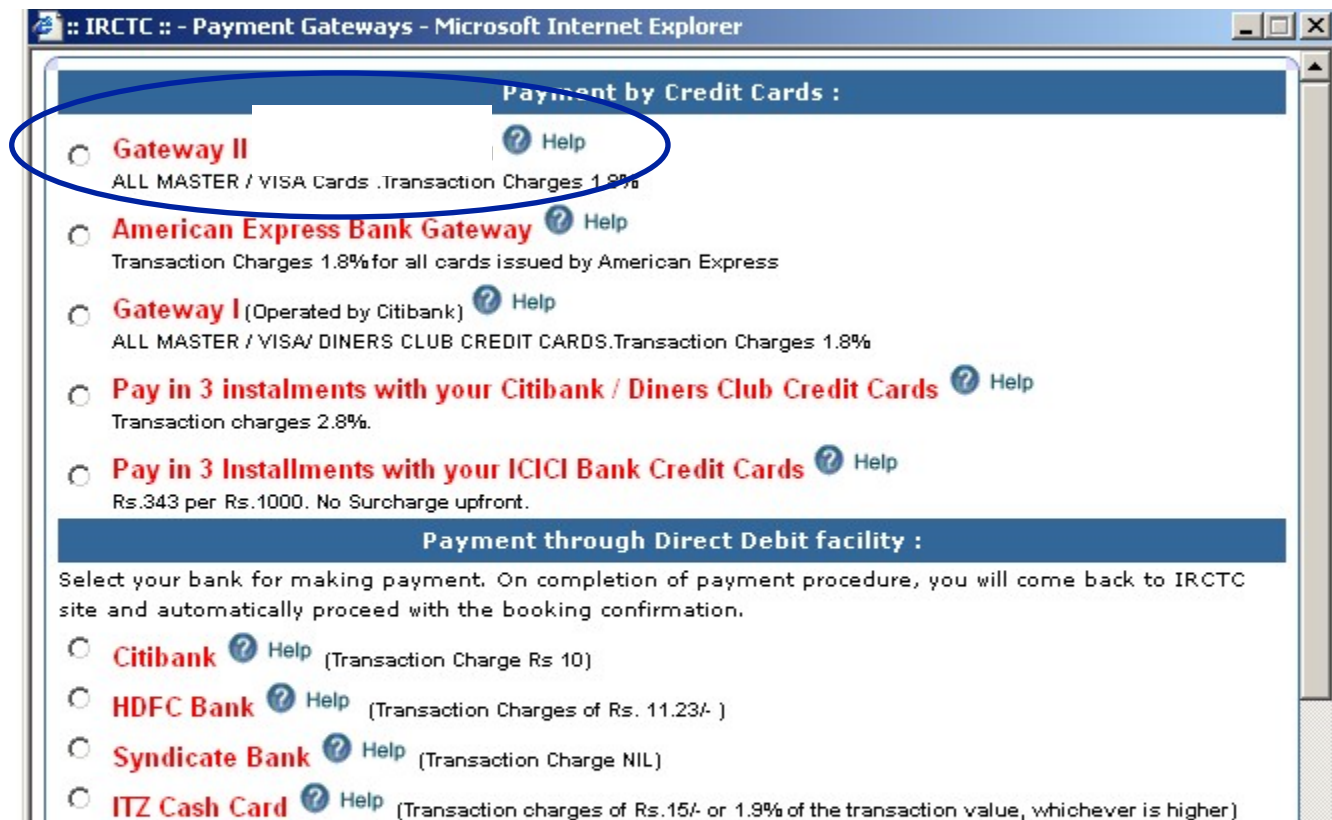
Popular Stations NEW!
Shubh Yatra
Terms and Conditions
About Shubh Yatra
Shubh Yatra FAQs
SBI Railway Card
About SBI Railway Credit Card
SBI Railway Card Special Offers
Booking History
Booked Tickets
Cancelled Tickets History
Failed Payments
User Profile
Update Profile
Change Password
Master List of Passengers NEW!
Passenger Travel Lists NEW!
Special Offers
Free stay at Snow Valley Resorts, Manali
Free Ticket / Special Offer

SNo	Name	Age	Sex	Berth Preference	Senior Citizen
1	Pankaj Rajurkar	27	Male	Upper	No
Ticket Amount:		Rs.325.0			
Service Charges:		Rs.40.0 (Including Service Tax)			
Total Amount:		Rs.365.0			
Total Availability at		IST 11:38			
RAC 93/RAC 72		Sleeper Class(SL)			
Note: This availability is for all berths,not of your preferred berth type.As tickets are booked throughout the country across PRS counters, any confirmed status shown above may decline into RAC/Waiting List Status, while your payment is being processed.					
Payment Options : Choose one of the option and click on continue booking					
Make Payment					
Note: If for any reason, the reservation output details are not displayed on your screen after you have made payment, please check the details in "Booked Tickets" under "Booking History" in left navigation bar. You may also check your mail for the details of your booking. You are also advised to contact IRCTC before trying to book your ticket again.					
Replan Click here to replan your journey before making payment					

Shopping Step: 4



Customer selects the option of Payment Gateway which is enabled for Verified by Visa (Gateway II)



Shopping Step 5



Customer checks the Verified by Visa Logo on the payment page and enters in Credit/Debit Card details:

Payment Options : Choose one of the option and click on continue

Make Payment

Note: If for any reason, the reservation output details are not displayed screen after you have made payment, please check the details in "E Tickets" under "Booking History" in left navigation bar. You may also mail for the details of your booking. You are also advised to contact before trying to book your ticket again.

Powered by

(This information is passed on to the payment gateway securely in encrypted SSL mode. No credit card information is captured/stored. Once the payment is authorized you will automatically proceed with confirmation.)

Credit Card Type :

Credit Card No.

Credit Card Expiry :

CWV Number :

Buy


Replan [Click here to replan your journey before making payment](#)

Shopping Step: 6



After clicking the “Buy” button the customer would be asked to enter a password, after entering the password the transaction would be completed.

Verified by
VISA



Merchant Name: IRCTC.CO.IN
Date: May 16, 2006

Total Charge: 365.00
Card Number: XXXX XXXX XXXX 1835

Personal Message: your bank's name

Enter your password to authenticate yourself

Name: Aman Kapoor

Password:

(forgot password? [Click Here](#))

Shopping: Step 7



The transaction would get authorized by the Bank and customer will be issued a Railway ticket as per his request.

How to Register your Debit/Credit Card for Verified By Visa facility?

In case the customer has not registered for Verified By Visa facility earlier, he/she would have the option of activating the Visa Debit/Credit card during shopping. While registering the customer would be able to **choose the password of his/her own choice.**

The process for the same is explained in subsequent slides.

Registration During Shopping

All our Credit/Debit Card customers would have to undergo a one time registration for getting the Verified By Visa facility activated on their cards for shopping on the Internet.

The customer during the course of transaction would be asked to enter his Credit/Debit Card PIN number for authentication. Once the Credit/Debit Card PIN number is authenticated, the customer can choose his/her own Verified by Visa password for all subsequent transactions.

Refer subsequent slides for a demonstration

Registration



After entering his Credit/Debit Card Details on Verified by Visa enabled payment gateway the customer clicks the “buy” button to make the payment

Payment Options : Choose one of the option and click on continue

Make Payment

Note: If for any reason, the reservation output details are not displayed on screen after you have made payment, please check the details in "E-Tickets" under "Booking History" in left navigation bar. You may also mail for the details of your booking. You are also advised to contact before trying to book your ticket again.

You have chosen ICICI Payment Gateway. Powered by

(This information is passed on to the payment gateway securely through encrypted SSL mode. No credit card information is captured/stored. Once the payment is authorized you will automatically proceed with confirmation.)

Credit Card Type : **Enter Credit/Debit Card No. and other details**

Credit Card No. :

Credit Card Expiry : Month: & Year:

CWV Number :

Buy

Replan [Click here to replan your journey before making payment](#)

Registration: Step 1



Subsequently, the customer is asked to enter Credit/Debit card ATM PIN number, expiry date and his email id at HDFC Bank page



Registration: Step 1 of 2

Verified by Visa protects your Visa card against unauthorized use online at no additional cost. To use Verified by Visa on this and future purchases complete this page to allow us to confirm your identity. You will then set-up a Verified by Visa password. Your current shopping session will not be affected.

Card Number : 4386 2419 1371 8488

ATM PIN :

Expiry : 01 MM 03 YY

Email* :

Dear Customer, your User ID will be communicated to you on this email address,

[Register](#)


[No thanks. Do not activate my card now.](#)

By clicking the "Register" button, you agree to the [Terms and Conditions](#)

Registration: Step 2



The customer can enter a password of his/her own choice, which would be used for all subsequent transaction.



Registration: Step 2 of 2
Your Verified by Visa password is used to protect you when shopping online with participating merchants.

Merchant Name : eBay.co.in
Date : Sep 16, 2005
Total Charge : Rs. 5000.00
Card Number : XXXX XXXX XXXX 8488
Personal Message : We Understand Your World*

Password Details - Please enter your Verified By Visa password. You will use this during shopping when you are prompted for authentication.

Password* : 6-10 characters
Retype Password :

[No thanks. Do not activate my card now.](#)

*This is the default Personal Message. You can change it to a message of your choice by logging into www.hdfcbank.com/netsafe